



meijer extended protection



Repair and Replacement plans starting as low as \$2.99

One-Year Replacement Plan
Two-Year Repair Plan

CASHIER—Scan UPC From Back Based On Product Price

**If your covered product fails,
we repair or replace it—
at no additional cost to you.**

- 100% parts and labor coverage for failed products \$200 and over.

**Protecting
Products—
and Your
Budget—
Made Easy!**

- One time product replacement for failed products under \$200.
- 24-7 customer care via the phone or on-line.
- No lemon guarantee – if your product requires more than three repairs for the same problem, we replace it.

- Free transferable coverage – if you sell your product or give it as a gift.

...we even cover repairs that keep your product operating like new!

| Meijer Extended Protection...Beyond the Manufacturer | | |
|--|--|---|
| | Meijer Extended Protection Covers | Typical Manufacturer's Warranty* Covers |
| Defects in workmanship and materials | ✓ | X |
| Failures from normal wear and tear | ✓ | |
| Power surge damage | ✓ | |
| Damage caused by environmental factors (heat, dust and humidity) | ✓ | |

*Manufacturer's warranty coverage may vary from example.

Limitations and exclusions apply. Please see terms and conditions for program details.

One-Year Replacement Protection

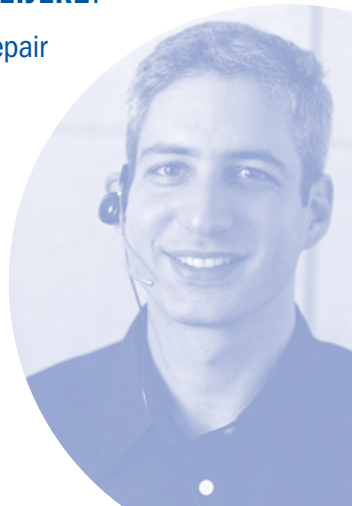
For products under \$200. Begins after the manufacturer's labor warranty expires.

- If your covered product fails, we replace it – no repair necessary!
- Simply visit www.meijer.com/protection or call **1-866-MEIJER2**.
- You return the failed product and we send you a replacement product in the form of a check or gift card.

Two-Year Repair Protection

For products \$200 and over. Begins after the manufacturer's labor warranty expires.

- If your covered product fails, we pay to have it repaired through our nationwide service network.
- Simply visit www.meijer.com/protection or call **1-866-MEIJER2**.
- We arrange for repair and pay the bill!



Terms and Conditions

This is a legal contract (referred to hereinafter as the "Plan"). By purchasing it, you understand that it is such a contract and acknowledge that you have had the opportunity to read the terms and conditions set forth herein.

Obligor: Except as noted below, the company obligated under this plan is AIG WarrantyGuard, Inc. (AIGWG), whose address is 300 South Riverside Plaza, Chicago, Illinois 60606-6113, telephone 1-800-995-6278.

Definitions: (1) we, us, or our: The company obligated under this Plan, as referenced in the obligor section of this Plan, or as otherwise stated herein; (2) National Electronics Warranty Corporation (NEW), the administrator of this Plan, whose address is P.O. Box 1543 Ashburn, VA 20146-1543 • (866) 634-5372; (3) breakdown: The mechanical or electrical failure of the product caused by defects in workmanship and/or materials; (4) product: the consumer item which you purchased concurrently with and is covered by this Plan; (5) you and your: the individual who purchased the product and this Plan.

Instructions: You must keep this validation and the sales receipt for the product; they are integral parts of this Plan and you may be required to produce them to obtain service or replacement. This Plan, including the terms, conditions, limitations, exceptions, exclusions, this receipt containing the length of this Plan, commencement date and product identification constitute the entire agreement.

To fulfill the terms of this Plan or make a claim: Call 1-866-634-5372 twenty-four (24) hours a day, seven (7) days a week. You must call prior to having service or receiving a replacement; all repairs must be authorized in advance. Unauthorized repairs may not be covered. Foreign language assistance is available for your convenience. If it is an emergency, please describe the nature of the emergency to our customer service representative. Please note that, during severe weather conditions and during peak seasons, we will give priority to emergency calls. Emergency service will be available at no additional charge. Meaningful service will be initiated within 48 hours of your request and will be completed as soon as reasonably possible. If no meaningful service is initiated within such time limits and you have reasonably been available within such time limits, you may

engage your own servicer at our expense. Repairs and replacements will be performed at our discretion.

REPLACEMENT PLAN:

What Is Covered: This Plan covers parts and labor costs resulting from a mechanical or electrical failure of the product caused by defects in workmanship and/or materials, including those resulting from power surge and normal wear and tear. If your product is replaced we will issue you a Meijers gift card or a check, at our discretion, equal to the purchase price of your covered product as indicated on your receipt including tax when required due to a breakdown caused by defects in workmanship and/or materials, including those experienced during normal wear and tear, which is not covered under any insurance policy, or any other warranty or service plan.

Term of Coverage: Replacement Plan coverage becomes effective upon the expiration of the manufacturer's labor warranty. This Plan will terminate if your product is replaced with a Meijer gift card or a check for the original product purchase price on your receipt, including tax.

How it works: If your product fails during the manufacturer's labor warranty, contact the manufacturer. If your product fails after the manufacturer's labor warranty, call customer service at 1-866-634-5372 to process your claim in accordance with the terms and conditions of this Plan or go to www.Meijer.com/protection

SERVICE PLAN:

What Is Covered: This Plan covers parts and labor costs resulting from a mechanical or electrical failure of the product caused by defects in workmanship, materials, and/or normal wear and tear, including those manifesting from power surges. This Plan provides pixel repair based upon the manufacturer's guidelines. We will repair or reimburse you for authorized repairs to the product, or for replacement of the product with a Meijers gift card or a check, at our discretion, equal to the purchase price of your covered product as indicated on your receipt including tax when required due to a breakdown, including those experienced during normal wear and tear, which is not concurrently covered under any other warranty or service plan or any insurance policy.

Jewelry: This Plan covers parts and labor costs resulting

from a failure of the Product caused by defects in workmanship and/or materials, including those resulting from normal wear and tear such as: cracks, chips, scratches, dents, kinks, breaks, and thinning. We will repair or reimburse you for authorized repairs to the product, or for replacement of the product with a Meijers gift card or a check, at our discretion, equal to the purchase price of your covered product as indicated on your receipt including tax when required due to a breakdown, including those experienced during normal wear and tear, which is not concurrently covered under any other warranty or service plan or any insurance policy.

Watches: This Plan covers parts and labor costs resulting from a failure of the Product caused by defects in workmanship and/or materials, including those resulting from normal wear and tear such as: watch band, case, clasp, crown, cracked crystal, inner movement and stem. Where the failure is limited to a watch band or strap, we may elect to replace either the complete watch or the band, at our discretion. We will repair or reimburse you for authorized repairs to the product, or for replacement of the product with a Meijers gift card or a check, at our discretion, equal to the purchase price of your covered product as indicated on your receipt including tax when required due to a breakdown, including those experienced during normal wear and tear, which is not concurrently covered under any other warranty or service plan or any insurance policy.

Term of Coverage: Depending on the Plan you purchased, the term of coverage for electronic products is two years following the expiration of the manufacturer's labor warranties. For watches and jewelry, depending on the Plan you purchased, coverage commences on the 91st day after the date of purchase and continues for a period of one or two years. This Plan will terminate if your product is replaced or you are reimbursed with a Meijers gift card or a check.

How it works: If your product fails, call customer service at **1-866-634-5372** to process your claim. If in-home service is provided for the full term of your manufacturer's warranty, unless otherwise noted, you will not be responsible for the delivery or cost of delivery of the product to the service center for repair or replacement. Non-original manufacturer's parts may be used for repair of the Product if original parts are

unavailable or more costly. Non-original manufacturer's parts may be used for repair of the product if original parts are unavailable or more costly.

The Service Plan includes the following enhanced coverage:

Repairs necessary for the product to meet the manufacturer's written specifications.

Repair or replacement of remote controls.

Broken chain, bracelet link or clasp - chipped, cracked and scratched gemstones.-

Broken, worn or bent prongs.

Permanently misshapen or dented jewelry.

Cracked or thinning ring bands.

Irreparable kinks or knots in chain.

Gouges or discoloration.

Broken earring posts.

No Lemon Policy: After three (3) service repairs have been completed on an individual product and that individual product requires a fourth (4) repair, as determined by us, we will replace it with a product of comparable performance, not to exceed the original purchase price. Replacement products may be new or rebuilt to meet the manufacturer's specifications of the original product at our discretion.

Technological advances may result in a replacement product with a lower selling price than the original product.

Preventative maintenance checks, cleanings, product diagnosis and customer education are not considered repairs for the purposes of the No Lemon Policy.

Limit of Liability: For any single claim, the limit of liability under this Plan is the lesser of the cost of (1) authorized repairs, (2) replacement with a product with similar features, (3) reimbursement for authorized repairs or replacement or (4) the price that you paid for the product. The total liability under this Plan is the purchase price you paid for the product; in the event that the total of all authorized repairs exceeds the purchase price paid for the product or we replace the product with another of equal or greater value, we shall have satisfied all obligations owed under this Plan.

What Is Not Covered: (1) Incidental or consequential damages, including but not limited to, loss business, loss of profits, down-time and charges for time and

effort: (2) Pre-existing conditions; (3) Damage from accident, abuse, misuse, introduction of foreign objects into the product, unauthorized product modifications or alterations, failure to follow the manufacturer's instructions, tampering with prongs, bezels or other elements designed to secure diamonds or gemstones; (4) Accessories and supplies, including but not limited to batteries; (5) Acts of God; (6) Preventative maintenance or periodic check-ups directed by the manufacturer; (7) Inherent product defects, flaws in gemstones; (8) Loss of center stones; (9) Commercially-used products; (10) Damage which is not reported within 30 days after expiration of this Plan; (11) Loss or damage to stored data, repairs related to installed software, computer viruses or computer hardware which is added after the original purchase; (12) Loss and/or theft of the Product; (13) Cracked or physically damaged screens; (14) Damage covered by any other warranty or service plan; (15) Any loss other than a covered breakdown of the product; (16) Unauthorized repairs and/or parts; (17) Loss of use during the period the covered product is being repaired or otherwise awaiting parts, or is being replaced; and (18) Damage or loss from failure to obtain inspections required by the original manufacturer's warranty; (19) Any failures, or parts and/or labor cost incurred as a result of a manufacturer's recall.

Free Transferability: The Plan may be transferred to a subsequent owner of the product at no additional charge. There are no restrictions provided your contract is valid. To transfer, call 1-866-634-5372. Information provided by you must include the Plan number, date of transfer, new owner's name, complete address and telephone number.

Cancellation: This Plan shall be cancelled by us for fraud or material misrepresentation, including but not limited to commercial or rental use. Unauthorized repair or replacement of covered equipment shall result in the cancellation of this Plan by Us. In the event of cancellation by us, written notice of cancellation shall be mailed to you not less than sixty (60) days before cancellation is effective. This Plan can be cancelled by you at any time for any reason. During the first 90 days, you can return to the place of purchase for a full refund of the price paid for the Plan provided no service has

been performed. After 90 days you may cancel by mailing or delivering to us notice of cancellation: you will receive a pro rata refund, less the cost of any service received. No cancellation fee applies to this Plan. No deductible applies to this Plan.

Mail cancellation request along with this document and all original receipts to:
NEW
ATTN: Cancellation Department
P.O. Box 1340
Sterling, VA 20167

Renewal: This Plan may be renewed at our discretion by calling the toll free help-line at **1-866-634-5372**.

Insurance Securing This Plan: This is not an insurance policy. If you have filed a claim in writing under this Plan and are not reimbursed within sixty (60) days of filing such a claim, or if you are otherwise dissatisfied, please submit your claim in writing and a copy of the Plan to Illinois National Insurance Company, 175 Water Street, 20th Floor, New York, NY 10038. Telephone 1-800-250-3819. This Plan is secured insurance policy issued by Illinois National Insurance Company.

STATE VARIATIONS

The following state variations shall control if inconsistent with any other terms and conditions:

ALABAMA RESIDENTS: Obligations of the provider under this Plan are backed by the full faith and the credit of the provider.

ARIZONA RESIDENTS: If you're written notice of cancellation is received prior to the expiration date, the Administrator shall refund the remaining pro-rata price, regardless of prior services rendered under the Plan.

CALIFORNIA RESIDENTS: AIG WarrantyGuard, Inc. is the Obligor under this Plan and can be contacted at 300 South Riverside Plaza, Chicago, Illinois 60606-6113, 1-800-250-3819. National Electronic Warranty Company is the administrator and can be contacted at P.O. Box 1340 Ashburn, VA 20146-1543 • 1-866-634-5372.

CONNECTICUT RESIDENTS: The expiration date of this Plan shall automatically be extended by the duration that the product is in our custody while being repaired. In the event of a dispute with the Administrator, you may contact The State of Connecticut, Insurance Department, PO Box 816, Hartford, CT 06142-0816, Attn: Consumer Affairs. The written complaint must contain a description of the dispute, the purchase price of the product, the cost of repair of the product and a copy of the Plan.

GEORGIA RESIDENTS: Cancellation will comply with Section 33-24-44 of the Georgia Code.

KANSAS RESIDENTS: This plan is not an insurance policy.

NEVADA RESIDENTS: This Plan is not an insurance policy. If the plan is cancelled, no deduction shall be made from the refund for the cost of any service received. This Plan may be cancelled due to unauthorized repair which results in a material change in the nature or extent of the risk, occurring after the first effective date of the current policy, which causes the risk of loss to be substantially and materially increased beyond that contemplated at the time the policy was issued or last renewed.

NEW MEXICO RESIDENTS: If this Plan has been in force for a period of seventy (70) days, we may not cancel before the expiration of the Plan term or one (1) year, whichever occurs first, unless: (1) you fail to pay any amount due; (2) you are convicted of a crime which results in an increase in the service required under the Plan; (3) you engage in fraud or material misrepresentation in obtaining this Plan; (4) you commit any act, omission, or violation of any terms of this Plan after the effective date of this Plan which substantially and materially increase the service required under this Plan; or (5) any material change in the nature or extent of the required service or repair occurs after the effective date of this Plan and causes the required service or repair to be substantially and materially increased beyond that contemplated at the time you purchased this Plan.

NORTH CAROLINA RESIDENTS: The purchase of this Plan is not required either to purchase or to obtain financing for a home appliance.

SOUTH CAROLINA RESIDENTS: To prevent any further damage, please refer to the owner's manual. In the event the service Plan provider does not provide covered service within (60) days of proof of loss by the Plan holder, the Plan holder

is entitled to apply directly to the Insurance Company. If the Insurance Company does not resolve such matters within sixty (60) days of proof of loss, they may contact the SC Department of Insurance, P.O. Box 100105, Columbia, SC 29202-3105, (800) 768-3467.

TEXAS RESIDENTS: If you purchased this Plan in Texas, unresolved complaints concerning a provider or questions concerning the registration of a service Plan provider may be addressed to the Texas Department of Licensing and Regulation, P.O. Box 12157, Austin, Texas 78711, telephone number (512) 463-2906 or (800) 803-9202.

UTAH RESIDENTS: NOTICE. Coverage afforded under this Plan is not guaranteed by the Utah Property and Casualty Guarantee Association. This Plan may be cancelled due to unauthorized repair which results in a material change in the nature or extent of the risk, occurring after the first effective date of the current policy, which causes the risk of loss to be substantially and materially increased beyond that contemplated at the time the policy was issued or last renewed. Failure to notify within the prescribed time will not invalidate the claim if you can show that notification was not reasonably possible.

WISCONSIN RESIDENTS: THIS PLAN IS SUBJECT TO LIMITED REGULATION BY THE WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE. This Plan shall not be cancelled due to unauthorized repair of the covered equipment, unless we are prejudiced by your failure to obtain such authorization. If you cancel this Plan, no deduction shall be made from the refund for the cost of any service received. This Plan is backed by a contractual liability policy with limits of liability of \$5,000 per claim and \$25,000 in aggregate per Plan.

To obtain a large-type copy of the terms and conditions of this Contract, please call 1-866-634-5372.

Administered by: N.E.W.
P.O. Box 1340 • Sterling, VA 20167-8434 • 1-866-634-5372
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Protecting Your Product is as Easy as 1, 2, 3:



1-Year Replacement

Products \$0-\$24.99
Replacement Plan Only \$2.⁹⁹



Products \$25-\$49.99
Replacement Plan Only \$4.⁹⁹



Products \$50-\$99.99
Replacement Plan Only \$7.⁹⁹



Products \$100-\$149.99
Replacement Plan Only \$13.⁹⁹



Products \$150-\$199.99
Replacement Plan Only \$17.⁹⁹



2-Year Repair

Products \$200-\$299.99
Repair Plan Only \$29.⁹⁹



Products \$300-\$499.99
Repair Plan Only \$39.⁹⁹



Products \$500-\$999.99
Repair Plan Only \$49.⁹⁹



Products \$1,000-\$1,999.99
Repair Plan Only \$139.⁹⁹



Products \$2,000-\$4,999.99
Repair Plan Only \$299.⁹⁹

